

# Contacts List

For Questions About...

Click or Call...

## Benefits and Enrolling, COBRA and Direct Billing

**My OC Benefits™**

[mybenefits.ocgov.com](http://mybenefits.ocgov.com)

**Benefits Service Center**

1-833-476-2347

**Medicare Documentation**

[mybenefits.ocgov.com](http://mybenefits.ocgov.com)

Fax: 1-224-607-3465 or

Mail: County of Orange Service Center,  
Dept. 16725, PO Box 64116,  
The Woodlands, TX 77387-4116

[mybenefits.ocgov.com](http://mybenefits.ocgov.com)

Select the link in your Message Center

Fax: 1-877-965-9555

Mail: PO Box 7114,  
Rantoul, IL 61866-7114

**Dependent Verification**

**COBRA**

[mybenefits.ocgov.com](http://mybenefits.ocgov.com)

1-833-476-2347

## Health Plans

**American Specialty Health Plans**

(Kaiser, Cigna and SCAN chiropractic care)

[ashcompanies.com](http://ashcompanies.com)

1-800-678-9133

**Cigna Retiree HMO (Select and Choice)**

(Non-Medicare Only Plan)

[cigna.com/countyoforange](http://cigna.com/countyoforange)

1-800-244-6224

**Humana Retiree Medicare PPO Health Plan**

[your.humana.com/countyoforange](http://your.humana.com/countyoforange)

1-866-396-8810

**Kaiser HMO Health Plans**

(Medicare and Non-Medicare Plans)

[my.kp.org/oc](http://my.kp.org/oc)

1-800-464-4000

Kaiser Senior Advantage: 1-800-443-0815

**OptumRx**

(Pharmacy claims administrator and benefits manager for the Wellwise and Sharewell Retiree PPO plans)

[optumrx.com](http://optumrx.com)

1-800-573-3583

**SCAN Retiree Medicare HMO Health Plan**

(Medicare-Eligible Only Plan)

[scanhealthplan.com/countyoforange](http://scanhealthplan.com/countyoforange)

1-800-559-3500

**Wellwise Retiree and Sharewell Retiree PPO Health Plans – Blue Shield of California Plan Administrators** (Medical claims administrator and provider network)

[blueshieldca.com/oc](http://blueshieldca.com/oc)

1-888-235-1767

## Additional Resources

**Employee Benefits Website**

(General information only; visit **My OC Benefits™** for most up-to-date information)

[hrs.ocgov.com/retiree.benefits](http://hrs.ocgov.com/retiree.benefits)

**Retirement Pension**

Orange County Employee Retirement System (OCERS)

[ocers.org](http://ocers.org)

1-714-558-6200

1-888-570-6277

**Retiree Dental and Vision**

Retired Employees Association of Orange County (REAOC)

[reaoc.org](http://reaoc.org)

1-714-840-3995

**Medicare Coverage**

Social Security Administration

[ssa.gov](http://ssa.gov)

1-800-772-1213

**Health Reimbursement Arrangement**

MissionSquare Retirement

[missionsq.org/orangecounty](http://missionsq.org/orangecounty)

1-800-669-7400

**Defined Contribution Plans**

Empower Retirement

[countyoforangedcplan.com](http://countyoforangedcplan.com)

1-866-457-2254