

Contacts

For Questions About...	Click or Call...
Benefits and Enrolling, COBRA and Direct Billing	
My OC Benefits™	mybenefits.ocgov.com
Benefits Service Center	1-833-476-2347
Medicare Documentation	mybenefits.ocgov.com Fax: 1-224-607-3465 or Mail: County of Orange Service Center, Dept. 16725, PO Box 64116, The Woodlands, TX 77387-4116
Dependent Verification	mybenefits.ocgov.com Select the link in your Message Center Fax: 1-877-965-9555 Mail: PO Box 7114, Rantoul, IL 61866-7114
COBRA	mybenefits.ocgov.com 1-833-476-2347
Health Plans	
American Specialty Health Plans (Kaiser and SCAN chiropractic care)	ashcompanies.com 1-800-678-9133
Cigna Retiree HMO (Select and Choice) (Non-Medicare Only Plan)	cigna.com/countyoforange 1-800-244-6224
Humana Retiree Medicare PPO Health Plan	your.humana.com/countyoforange 1-866-396-8810
Kaiser HMO Health Plans (Medicare and Non-Medicare Plans)	my.kp.org/oc 1-800-464-4000 Kaiser Senior Advantage: 1-800-443-0815
OptumRx (Pharmacy claims administrator and benefits manager for the Wellwise and Sharewell Retiree PPO plans)	optumrx.com 1-800-573-3583
SCAN Retiree Medicare HMO Health Plan (Medicare-Eligible Only Plan)	scanhealthplan.com/countyoforange 1-800-559-3500
Wellwise Retiree and Sharewell Retiree PPO Health Plans – Blue Shield of California Plan Administrators (Medical claims administrator and provider network)	blueshieldca.com/oc 1-888-235-1767
Additional Resources	
Employee Benefits Website (General information only; visit My OC Benefits™ for most up-to-date information)	hrs.ocgov.com/retiree.benefits
Orange County Employee Retirement System (OCERS) (Pension Inquiries)	ocers.org 1-714-558-6200 1-888-570-6277
Retired Employees Association of Orange County (REAOC)	reaoc.org 1-714-840-3995
Social Security Administration (Medicare coverage)	ssa.gov 1-800-772-1213
Mission Square (Health Reimbursement Arrangement)	missionsq.org/orangecounty 1-800-669-7400
Empower Retirement (Defined Contribution Plans)	countyoforangedcplan.com 1-866-457-2254