

Question

I am currently undergoing treatment for a condition or illness. I like my current specialist. Will I have to find a new one?

Answer

Continuity of Care coverage will be extended for a period of time to members who require ongoing treatment for a specified medical condition. You must be receiving services from doctors, hospitals, facilities or other health care providers that are not included in your new plan's network.

Question

Is my Grant being discontinued?

Answer

If you were eligible for a Grant when you retired and you retired prior to June 13, 2023, you will continue to receive the County grant.

Question

What is a Passive PPO?

Answer

A "Passive PPO" is a point of service health insurance plan that charges the same fees for In-Network services as for Out-of-Network services. County's new Humana Retiree PPO Plan is a Passive PPO. Medicare members whose practitioners accept Medicare as primary coverage can continue to see that practitioner even if they are not in Humana's network.

Question

Will I need a new insurance ID card?

Answer

You will receive a new insurance ID card after Open Enrollment