

WHY ARE MY YEARS IN THE DECISION PORTAL NOT MATCHING OCERS?

OCERS YEARS OF SERVICE ARE GENERALLY **COMPILED OVER YOUR ENTIRE COUNTY CAREER** AND OCERS MAY INCLUDE THE FOLLOWING TYPES OF SERVICE TIME WHICH ARE **NOT** INCLUDED IN THE GRANT/ROLLOVER CALCULATION:

INELIGIBLE CLASSIFICATION TIME

SERVICE TIME IN CLASSIFICATIONS THAT WERE INELIGIBLE FOR THE GRANT SUCH AS ELIGIBILITY WORKERS

BREAKS IN COUNTY SERVICE

TIME FOR MULTIPLE COUNTY SERVICE PERIODS WHERE YOU WERE HIRED, SEPARATED AND REHIRED BACK INTO COUNTY SERVICE

RECIPROCAL SERVICE TIME

RECIPROCAL SERVICE FROM NON-COUNTY EMPLOYERS THAT OCERS ALLOWS FOR PENSION CALCULATION PURPOSES

SERVICE BUYBACK

SERVICE BUYBACK AFTER 1993

LEAVE BUYBACK

BUY BACK FOR PERIODS OF LEAVE OF ABSENCE

EXTRA HELP HOURS

TIME IN EXTRA HELP CLASSIFICATIONS

IF YOU STILL FEEL YOUR CALCULATIONS ARE INCORRECT, PLEASE MAKE AN ELECTION IN THE DECISION PORTAL AND THEN FOLLOW THE APPEAL INSTRUCTIONS IN YOUR CONFIRMATION STATEMENT.

QUESTIONS?



[HRS.OCGOV.COM/HRA](https://hrs.ocgov.com/hra)



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THE SERVICE HOURS INCLUDED IN THE CALCULATION OF YOUR FROZEN GRANT ARE BASED ON THE RETIREE MEDICAL PLAN DOCUMENT. IF YOU WISH TO REVIEW THE PLAN DOCUMENT A COPY IS AVAILABLE [HERE](#). THE COUNTY OF ORANGE, AS THE ADMINISTRATOR OF THE RETIREE MEDICAL PLAN, SHALL INTERPRET AND ADMINISTER THE TERMS AND CONDITIONS OF THE PLAN, DECIDE ALL QUESTIONS AND DETERMINE ELIGIBILITY FOR THE PLAN, AND GRANT AND DENY BENEFITS UNDER THE PLAN.